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To: Adult Social Care and Public Health Policy Overview and Scrutiny Committee – 30 March 2012

Subject: **PERFORMANCE FOR ADULT SOCIAL CARE – QUARTER 3 – DECEMBER 2011**

Classification: Unrestricted

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Summary: This report provides Members with the Core Monitoring performance report for the second quarter, based on September 2011.

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## Introduction

1. (1) The Adult Social Care Directorate has a statutory duty to provide performance information to the Department of Health on an annual basis, via a number of statutory returns.

(2) The process for assessing Adult Social Care in Councils is changing. In the past, Councils were expected to complete the Self-Assessment Statement which provided information about all aspects of our approach to strategic management, policy, service management, planning and customer care across all client groups. Regular meetings with our Care Quality Commission (CQC) colleagues were also in place to provide the opportunity for discussion about the issues the Directorate faced, together with our plans to maintain or improve performance. This was used by CQC, together with the performance indicators, to form an assessment of each Council.

(3) The role that CQC now has in relation to assessing Councils is much reduced; there is no longer a requirement for self assessment nationally, and no process for judging each Council.

(4) In its place, there are proposals and ongoing work to determine how Councils can rely on peer and sector led assessment, as well as having mechanisms in place for the public to hold Adult Social Services to account. This work is beginning to be developed, with much emphasis expected in 2013.

(5) Although performance indicators are still being collected for this year, the Department of Health has started a “Zero Based Review” of all data collections for Adult Social Care, with the long term intention that Councils will only submit information that is relevant and meaningful, and will provide a reduced burden in producing statistics. This new streamlined approach fits with the personalisation of social care more appropriately than the old framework and is welcomed by Kent

(6) The reduction in a national requirement for performance information will also support the national expectation that Councils will develop local performance frameworks to deliver the Health and Social Care agenda.

## **Quarter 3 update – December 2011**

2. (1) As part of the Council Wide performance framework, the Core Monitoring provides a summary of the Key priorities for the Directorate which are a mixture of national indicators and local indicators. The latest results for these can be found at Appendix A.

(2) The Directorate continues to see some good improvements. In particular;

- A significant increase in people receiving a personal budget. As at December 2011, over 10,000 people were in receipt of a personal budget. Of these, 2,800 are in receipt of a direct payment.
- Over 1,000 people were being supported through the provision of Telecare technology.
- Increasing numbers of people are benefiting from enablement. Over 1700 people received enablement in the last three months and nearly 6,400 people in the last year.
- 78% of people who received enablement in the six month period to September 2011 returned home with no further support. 13% people received ongoing homecare support whilst 3.5% people received support through the provision of equipment.
- People continue to be assessed in a timely way with 78% of people assessed within six weeks.
- Nearly 74% of outcomes identified at assessment were met at their first review.

(3) Further information relating to the progress against these key indicators can be found in the Core Monitoring report at Appendix A.

## **Performance in 2012/13**

3. (1) As part of the Transformation programme, a new performance framework will be developed and implemented to ensure that ongoing performance is maintained and that progress of transformation is monitored carefully.

(2) This new performance framework will also reflect national priorities and requirements and will be incorporated into Business Plan Monitoring and Core Monitoring in 2012/13.

## **Recommendations**

4. (1) Members are asked to NOTE the Adult Social Care performance indicators for 2010-2011.

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*Background documents:* None